WHAT IS PARATRANSIT

The DART Paratransit Service is a federally-regulated service with compliance standards. BMTA must offer a non-discriminatory service; in cases where an individual's disability prevents them access to the fixed route service, the ADA Paratransit service acts as a "safety net" to provide equivalent, accessible service to fixed route service

- Requires ADA-eligibility certification.
- ADA Paratransit Service provided in Bay City and within ¾ miles of fixed routes outside of Bay City
- Transportation is Origin-to-Destination.

CENTRAL BUS STATION (CBS)

1124 Washington Avenue
Bay City, MI, 48708

Ticket Sales (989)894-2900 Option 5

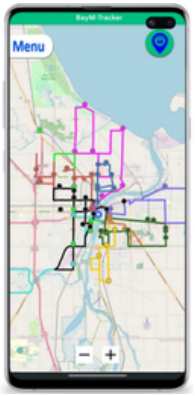
ADMINISTRATIVE OFFICES

1510 N Johnson Street
Bay City, MI, 48708

Main: (989)894-2900



TRACK YOUR BUS LIVE WITH THE BAYM TRACKER APP SCAN THE CODE OR SEARCH BAYM TRACKER ON THE GOOGLE PLAY OR APPLE STORE



BAY METRO

DIAL-A-RIDE PARATRANSIT GUIDE



PROUDLY SERVING BAY COUNTY

Our Mission

Provide safe, reliable, and accessible transportation that connects our community, supports economic growth, and enhances the quality of life for all residents through efficient and customer-focused service.

FARE

$1.50 per trip

Book of 10 is $15

Reservations for rides must be made at least one day in advance and can be made up to 7 days in advance.

FOLLOW US ONLINE!

Website: Baymetro.com
Facebook: Bay Metro Transit
Instagram: baymetrotransit

SURVEY

Scan this code or call (989)922-3702 to take this survey and have a chance to win
20 Free Rides
Winner chosen once a month

ELIGABILITY

ADA Certification

- Individual cannot board, ride, or disembark from an accessible, fixed route bus
- Individual cannot access boarding location or destination because of disability in conjunction with environmental or physical barriers.
- Individual can use an accessible bus, but route is not assigned an accessible bus or bus stop location does not allow for the use of accessibility features of the bus.

HOURS

Weekdays 6:00am-7:00pm
Saturday 9:00am-6:00pm.

CERTIFY & SCHEDULE

Call (989)894-0631

WAIT TIMES

Expect your ride up to 15 minutes before and up to 15 minutes after your scheduled time.

Ex: 10:00 Pickup
Pickup window (9:45-10:15)

Out of courtesy for other riders the van will wait no longer than 5 minutes at each pick-up location