# WHAT IS DEMAND RESPONSE

The DART Demand-Response Service is a countywide service for seniors and individuals with a disability.

- Transportation is curb-to-curb
- No subscriptions. All trips beyond 1-day scheduling window must be called in
- Rides will be booked first-come-first-serve. ADA-certified passengers have priority.

## CENTRAL BUS STATION (CBS)

1124 Washington Avenue
Bay City, MI, 48708

Ticket Sales (989)894-2900 Option 5

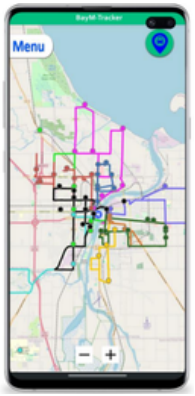
## ADMINISTRATIVE OFFICES

1510 N Johnson Street
Bay City, MI, 48708

Main: (989)894-2900



## TRACK YOUR BUS LIVE WITH THE BAYM TRACKER APP SCAN THE CODE OR SEARCH BAYM TRACKER ON THE GOOGLE PLAY OR APPLE STORE




# DIAL-A-RIDE DEMAND RESPONSE GUIDE




**PROUDLY SERVING BAY COUNTY**

**Our Mission**

Provide safe, reliable, and accessible transportation that connects our community, supports economic growth, and enhances the quality of life for all residents through efficient and customer-focused service.

# CERTIFY & SCHEDULE

Rides can be scheduled 1 day in advance.

Call to schedule Sunday through Saturday 8:00am-5:00pm.

Reservations made on Sunday must be left by voicemail.

Call (989)894-0631

# ELIGIBILITY

To qualify, individuals must show proof of disability or age in-person or mail/fax a copy of the proof.

**The following will be accepted as proof of disability:**

- Proof of age or disability from other transit system.
- Other State or Federal document show proof of disability.

# HOURS

Weekdays 6:00am-7:00pm
Saturday 9:00am-6:00pm.

# WAIT TIMES

Expect your ride up to 15 minutes before and up to 15 minutes after your scheduled time.

Ex: 10:00 Pickup
Pickup window (9:45-10:15)

Out of courtesy for other riders the van will wait no longer than 5 minutes at each pick-up location

# SURVEY

Scan this code or call (989)922-3702 to take this survey and have a chance to win
**20 Free Rides**
Winner chosen once a month

# FARE

$1.50 per trip for seniors and the disabled.

All others pay $3.00 per ride, but may schedule rides only after all senior/disabled demands are met.

## FOLLOW US ONLINE!

**Website: Baymetro.com**
**Facebook: Bay Metro Transit**
**Instagram: baymetrotransit**