

WHAT IS DEMAND RESPONSE

The DART Demand-Response Service is a countywide service for seniors and individuals with a disability.

- Transportation is curb-to-curb
- No subscriptions. All trips beyond 1-day scheduling window must be called in
- Rides will be booked first-come-first-serve. ADA-certified passengers have priority.

CENTRAL BUS STATION (CBS)

1124 Washington Avenue
Bay City, MI, 48708

Ticket Sales (989)894-2900 Option 5

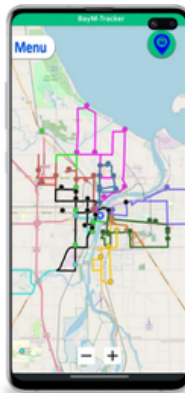
ADMINISTRATIVE OFFICES

1510 N Johnson Street
Bay City, MI, 48708

Main: (989)894-2900



TRACK YOUR BUS LIVE WITH
THE **BAYM TRACKER** APP
SCAN THE CODE
OR
SEARCH **BAYM TRACKER** ON
THE GOOGLE PLAY OR APPLE
STORE



DIAL-A-RIDE DEMAND RESPONSE GUIDE



**PROUDLY SERVING
BAY COUNTY**

Our Mission

Provide safe, reliable, and accessible transportation that connects our community, supports economic growth, and enhances the quality of life for all residents through efficient and customer-focused service.

CERTIFY & SCHEDULE

Rides can be scheduled 1 day in advance.

Call to schedule Sunday through Saturday 8:00am-5:00pm.

Reservations made on Sunday must be left by voicemail.

Call (989)894-0631

ELIGIBILITY

To qualify, individuals must show proof of disability or age in-person or mail/fax a copy of the proof.

The following will be accepted as proof of disability:

- Proof of age or disability from other transit system.
- Other State or Federal document show proof of disability.

HOURS

Weekdays 6:00am-7:00pm
Saturday 9:00am-6:00pm.

WAIT TIMES

Expect your ride up to 20 minutes before and up to 20 minutes after your scheduled time.

Ex: 10:00 Pickup

Pickup window (9:40-10:20)

Out of courtesy for other riders the van will wait no longer than 5 minutes at each pick-up location

SURVEY

Scan this code or call (989)922-3702 to take this survey and have a chance to win

20 Free Rides

Winner chosen once a month



FARE

\$1.50 per trip for seniors and the disabled.

All others pay \$3.00 per ride, but may schedule rides only after all senior/disabled demands are met.

FOLLOW US ONLINE!

Website: Baymetro.com

Facebook: [Bay Metro Transit](#)

Instagram: [baymetrotransit](#)