

PASSENGER CODE OF CONDUCT

1. **Passengers waiting to board a BMTA bus must wait in a safe area or bus stop.**
2. **Passengers must present themselves for rides in a condition that does not present a health or safety threat to other passengers or operators.**
3. **Proper fare must be paid when boarding a BMTA vehicle. Operators do not carry change.**
4. **Threatening, profane or vulgar language directed towards other passengers or operators, and loud distracting language and obscene signs or gestures, or intimidating behavior will not be tolerated on BMTA vehicles or BMTA premises.**
5. **All passengers must remain seated until vehicle comes to a complete stop.**
6. **Personal mobility devices, like wheelchairs and Amigos/scooters, that are transported on BMTA vehicles must be properly secured, including use of all manufacturer wheelchair/scooter and occupant restraint systems.**
7. **Children in strollers must be removed from the stroller and placed in a seat or on a parent's lap. Strollers must be folded up and placed outside the vehicle's passenger walkway.**
8. **Bicycles may be transported on BMTA buses when a securement device is available to secure them. If securement devices are occupied by wheelchairs or scooters the bicycles cannot be brought onto the bus.**
9. **Recreational equipment, like skateboards and roller blades, cannot be operated on BMTA grounds or inside BMTA vehicles. They may be carried onto vehicles.**
10. **Passengers may not carry open containers of food or beverages onto vehicles.**
11. **Passengers may not operate personal radios while the bus is in transit.**
12. **Passengers are responsible for taking their packages on and off the bus.**
13. **Firearms or weapons of any kind cannot be brought onto BMTA vehicles.**
14. **Assistance animals [for the blind, deaf, etc] may accompany their owner on all BMTA vehicles. All other animals must be caged.**
15. **When debarking a bus, passengers must never cross in front of a BMTA vehicle before it departs.**
16. **Passengers who schedule a ride on a non-linehaul route must be ready for their pick-up 15 minutes before or after their scheduled time.**
17. **Passengers who intentionally damage BMTA vehicles or property will be subject to prosecution.**

PENALTY: The penalty for violating this code of conduct will include suspension or forfeiture of riding privileges on BMTA vehicles. Individuals suspended have the right to appeal the decision the BMTA management.